



ANNUAL REPORT

2023-2024

COMITÉ D'ACTION
DES LOCATAIRES DE
L'OUEST-DE-L'ÎLE



June 2024

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Table of contents

Introduction

04

**Highlights of
2023-2024**

08

**Housing Issues in
the West Island**

11

CALODI Activities

13

**Community Life
and Mobilization**

19

Visibility

22

**Funding and
Partnerships**

27

Acknowledgements

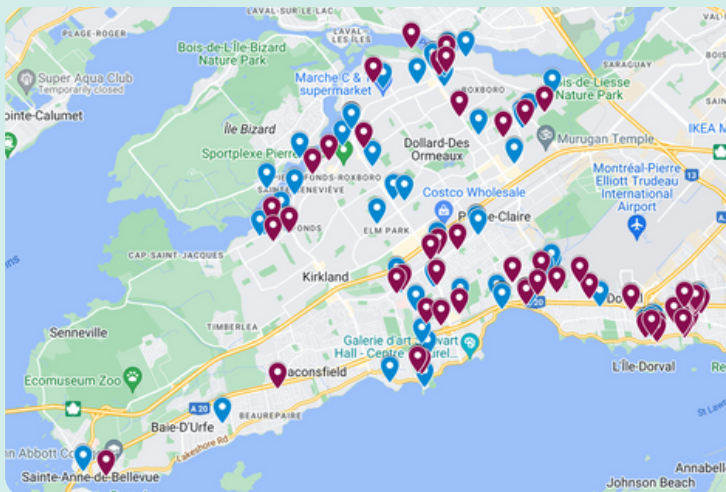
29

Introduction

About the CALODI

The mission of the CALODI is to **promote access to good quality housing and to improve the quality of life** for West Island tenants. We work towards this objective by:

- Helping people in difficult socio-economic situations, primarily those residing or wishing to reside in the West Island of Montreal and facing housing-related problems, by providing them assistance, support and training services designed to make them more independent and facilitate their individual and collective empowerment in their living conditions;
- Promoting the improvement of the administration of justice and respect for the rule of law in housing-related matters;
- Promoting the advancement of education and the advancement and dissemination of knowledge in the field of housing, with particular emphasis on issues related to low-income tenants;
- Promoting the accessibility and supply of social housing.



The CALODI operates in the West Island of Montreal, which includes the cities and municipalities of Pierrefonds-Roxboro, l'Île-Bizard-Sainte-Geneviève, Pointe-Claire, Dorval, Kirkland, Dollard-des-Ormeaux, Baie-d'Urfé, Beaconsfield, Sainte-Anne-de-Bellevue, and Senneville.

A map of tenants who have requested our help in the West Island, or members of CALODI. Users of our tenant support service are marked in blue. CALODI members are marked in purple.

Word from the President of the Board of Directors

Dear Members and Partners,

This year has been marked by significant progress for our organization, the West Island Tenants' Action Committee (CALODI). Through hard collective work, we have laid the foundations of a robust and independent organization, dedicated to defending tenants' rights and improving their living conditions. Our first general assembly was a highlight, testifying to the commitment and solidarity within our community.

CALODI has been very active this year. Our tenant support services have helped more than 385 tenant households, offering essential advice and assistance. These efforts demonstrate our commitment to strengthening the community and promoting equitable and affordable housing for all.

I would like to express my deep gratitude to the Board of Directors, whose tireless efforts and dedication have been crucial to our accomplishments this year. Thank you to our exceptional team, consisting of outgoing Director Aïda Louafi, current Director Ryan Simonyik, and our Community Organizer Lily Martin. Their passion and professionalism have successfully navigated us through the complex challenges of our first year of independence.

A special thank you goes to all our partners and members who have contributed to our success. Their unwavering support has been essential in overcoming obstacles and achieving our goals. Together, we have succeeded in creating an environment where tenants' rights are better protected and where everyone can aspire to live in dignified and respectful conditions. I am proud of what we have accomplished and confident that our commitment and determination will continue to bear fruit in the years to come.



Alena Ziuleva, TQSOI

Introducing the Board of Directors

We would like to extend a heartfelt thank you to the outstanding work of our dedicated Board of Directors this year. Without them, CALODI would not be able to carry out its work of advocacy. Thank you!



**Alena
Ziuleva**

President-
Treasurer

TQSOI

**Élisabeth
Naud**

Administrator

Citizen

**Fabian
Trotman**

Administrator

Citizen

**Paul
Dubois**

Administrator

Citizen

**Philippe
Forté**

Vice-President

TQNOIM

*We would also like to extend a heartfelt thank you to **Danielle Badgley**, who stepped down from the Board this year.*

Word from the staff

Aida Louafi, *Outgoing Director*

As the former director of the CALODI, it was a huge honour to support this organization during its formation. These crucial first steps have allowed us to lay a solid foundation for a promising future. I am deeply grateful to our partners, without whom our success would not have been possible. Their unwavering support and collaboration have been essential in overcoming challenges and achieving our common goals.

Today, thanks to these joint efforts, the West Island is a powerful ally in the defence of tenants' rights. CALODI has become a key player in promoting justice and equity, ensuring that every tenant in our region can live in dignified and respectful conditions. I am proud of what we have accomplished together, and I remain convinced that our commitment will continue to bear fruit for years to come.





Ryan Simonyik *Director*

I am extremely excited to join the CALODI and to help ease the worst of the effects of the housing crisis on West Island tenants. The CALODI fulfills an essential role in the West Island community sector to defend and empower tenants, and we are looking forward to becoming a voice for the right to housing and forging ahead to build a strong, organized, and influential organization. Despite the housing crisis being a broad, systemic issue, the CALODI can nonetheless have a tangible, positive impact on the material well-being of West Island residents, and I am certain that, together, we can accomplish great things! To work!

Lily Martin

Community Organizer and Tenant Services Manager

The past year working for the CALODI has been a learning experience and exciting challenge for me. I find my work as a community organizer to be incredibly fulfilling, particularly the fact that I get to meet new people every day and have the ability to make even a small difference in people's lives by empowering them with education. I take great pride in the work we have done this past year at the CALODI and in our mission as an organization. In the coming year, I am excited to see what we will accomplish and to continue learning and growing, as an individual and as a community.



Thank you to our intern **Clara Ribeiro Dos Santos**, who came to work with CALODI as part of her DESS in social work at the University of Montreal. Clara has provided invaluable support to our tenant support department and has been a wonderful addition to our team this winter.

Highlights of 2023-2024

Founding Assembly

Among several important moments for the CALODI this year, the founding assembly remains the most inspiring! It was a historic meeting for West Island tenants and, on June 20 2023, CALODI held its first members' meeting at the Sarto-Desnoyers Community Center in Dorval. More than thirty tenants and representatives of community organizations gathered at this event. The guest of honor Réal Brais, president of the Comité logement Rive-Sud and treasurer of FRAPRU, delivered a poignant speech on the importance of tenants' rights, the importance of getting involved in one's community and of having solidarity with each other to combat the housing crisis together. In all, we would like to thank all the participants who contributed to this superb event!

Transition toward independence

Before the organization was autonomous, the CALODI operated within the Table de Quartier Sud de l'Ouest-de-l'Île (TQSOI), from where the project to create the housing committee was born. This year, thanks to the hard work of the CALODI, of the TQSOI and of the board of directors, we were able to obtain our complete independence as an organization. We warmly thank the TQSOI, without whom the CALODI could not have been created to help the most precarious tenants of the West Island. To the success of our two organizations!

Rent Increase Workshops

Between January and April, the CALODI hosted a series of workshops to address questions from tenants about rent increases. These events were highly successful, with over 100 attendees across workshops hosted in Pointe-Claire, Pierrefonds, and online. We look forward to continuing to offer workshops for tenants to learn their rights, to build solidarity amongst each other, and to increase community awareness about the CALODI.

Testimonials from West Island Tenants

"I definitely learned information regarding our rights as tenants that we would not have learned had you and your team not given your sessions. I also found that Paul Dubois was very knowledgeable when he came to our building and spoke with a number of tenants.

Please continue the good work. It is a relief knowing that we have someone in the West Island working for tenants."

- Kathy, Pointe-Claire



"When the fire hit in Dorval at the Garden Crescent apartments, it was a Friday afternoon. As a first responder for disaster assistance relief, I knew people needed help and information immediately...

After connecting with the CALODI, the community organizer was instrumental in assisting the many families who were now displaced and had no idea what happens next regarding their leases etc. Providing vital information on what to do and more importantly, what not to do, she guided many people through this trauma.

The CALODI is a valuable resource to have here on the West Island, and a big thank you to the whole team."

- Vicky, Dorval

"I attended a CALODI information workshop at the Pointe Claire Library and found it very helpful. It was important to learn my rights as a first time tenant. I feel assured that should I have problems in future I can receive help from this important resource."

-Judy, Pointe-Claire

“I would gladly attest to the courteous, professional, timely, knowledgeable advice, guidance, and information that Ms. Lily Martin has provided to myself in the previous few months. This support service has helped me tremendously in my stance to defend my rights as a tenant and to help other tenants do the same. I appreciate not only Ms. Martin, but the CALODI as well for serving a community in need of such an organization.”

-Brendan, Pointe-Claire



“With the rental market as it is, it is very challenging for people to find safe, clean, affordable housing and many people’s rights are being violated and tenants subjected to abusive and neglectful practices by landlords. I’m so glad that this organization exists to provide information and support to vulnerable people to ensure that their basic need for adequate housing is met. I have used this service several times and always received support and fast and knowledgeable responses that have helped me a great deal.”

- Jennifer, Dollard-des-Ormeaux

“I attended a workshop in the Winter of 2023/24 put on by CALODI regarding many matters I was concerned about concerning my lease renewal. I received much valuable information, and the speaker was friendly, knowledgeable, and clear, and she was very open to answering all questions. I was satisfied with the group and meeting, and would surely reach out to them with other rental issues with the full knowledge they could help me – or at least steer me in the right direction where I could get the help I needed.”

-Rosemary, Pointe-Claire

“I would like to take this time to acknowledge the CALODI for their guidance and knowledge in helping us start up our Tenants Committee here on the West Island a year ago. They have assisted at one of our meetings, given us tremendous direction and always return our calls. Organisations like this are extremely valuable in assuring that tenants are aware of their rights and how to go about defending them. Thank you for all you did and do for us, and continue to help other tenants like us in need.”

- Paul, Pointe-Claire

Housing Issues in the West Island

Lack of resources and awareness

There is an idea that in the West Island, there are very few tenants and that those who live there do so easily, without much difficulty. After more than a year of operation of our telephone line serving tenants, we definitely know that this image is false. In certain West Island municipalities, the percentage of tenant residents is more than a third of the population. In addition, tenants in the West Island, like those in several regions of Montreal and Quebec, experience difficulties with a range of problems in their housing: rent increases, unsanitary conditions, harassment, lack of housing at reasonable prices and even more. Unfortunately, housing issues and the needs of tenants have long been neglected, an unfortunate fact that the West Island Tenants' Action Committee is trying to rectify by highlighting tenants' issues at the municipal level. We are proud to be the first organization entirely dedicated to tenants in the West Island and we look forward to facing the challenges that await us in the coming years.

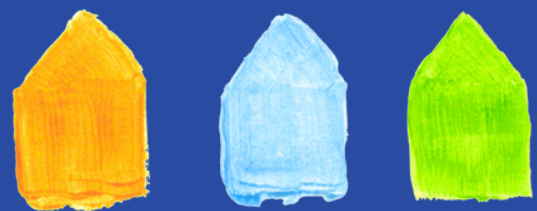
The cost of rent is skyrocketing

As in other regions of Quebec, rent prices in the West Island are increasing considerably. According to data from the Montreal Metropolitan Community (CMM), the median rent in the West Island has increased by an average of 30% since 2018. This is the main issue for tenants in the West-de-l'Île, taking into account that the increase in rents is the main reason for calling for nearly 40% of tenants who require our services since the deployment of our telephone line. In January 2024, the Administrative Housing Tribunal (TAL) published the annual references for setting the rent. These were the highest in the last thirty years, with permitted rent

increases estimated at 4.6% for an unheated accommodation. This news came as a shock to tenants, many of whom are already having difficulty paying their rent and, in several cases, have been victims of abusive increases in recent years and continue to live in a precarious situation. The effects of this rent increase will be felt by everyone and more acutely for populations already vulnerable to abuse, such as the elderly, low-income households, recent immigrants to Quebec, people with disabilities and racialized minorities.

Lack of social and affordable housing

Although there is a general lack of social housing throughout Quebec, the West Island has even fewer options in terms of the number of social and affordable housing available. Even though 12% of the population of the Montreal agglomeration lives in the West Island, only 4% of social housing is there. According to CMM data, a third of tenants in the West Island spend more than 30% of their income on housing and 18% of them spend more than 50%. Furthermore, with an average waiting time of 5 years to obtain social housing from the Office municipal d'habitation de Montréal (OMHM), the West Island desperately needs more social housing and community. This issue must be put forward to the cities and municipalities of our territory in order to create structuring measures for social and community housing in our sector.



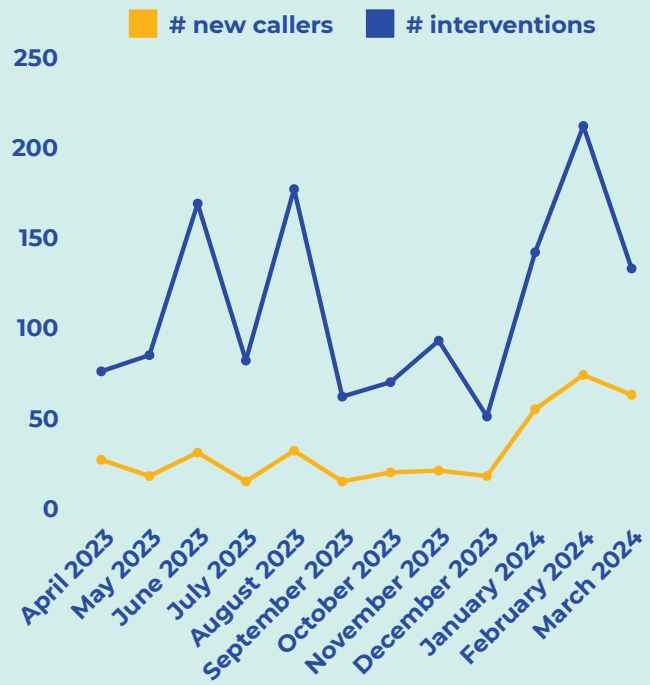
CALODI Activities

Tenant Support Services

During the year 2023-2024, CALODI was an important player in the fight for fair and affordable housing. Our tenant service provided significant support to 389 tenants, helping them cope with the challenges encountered in their residential journey.

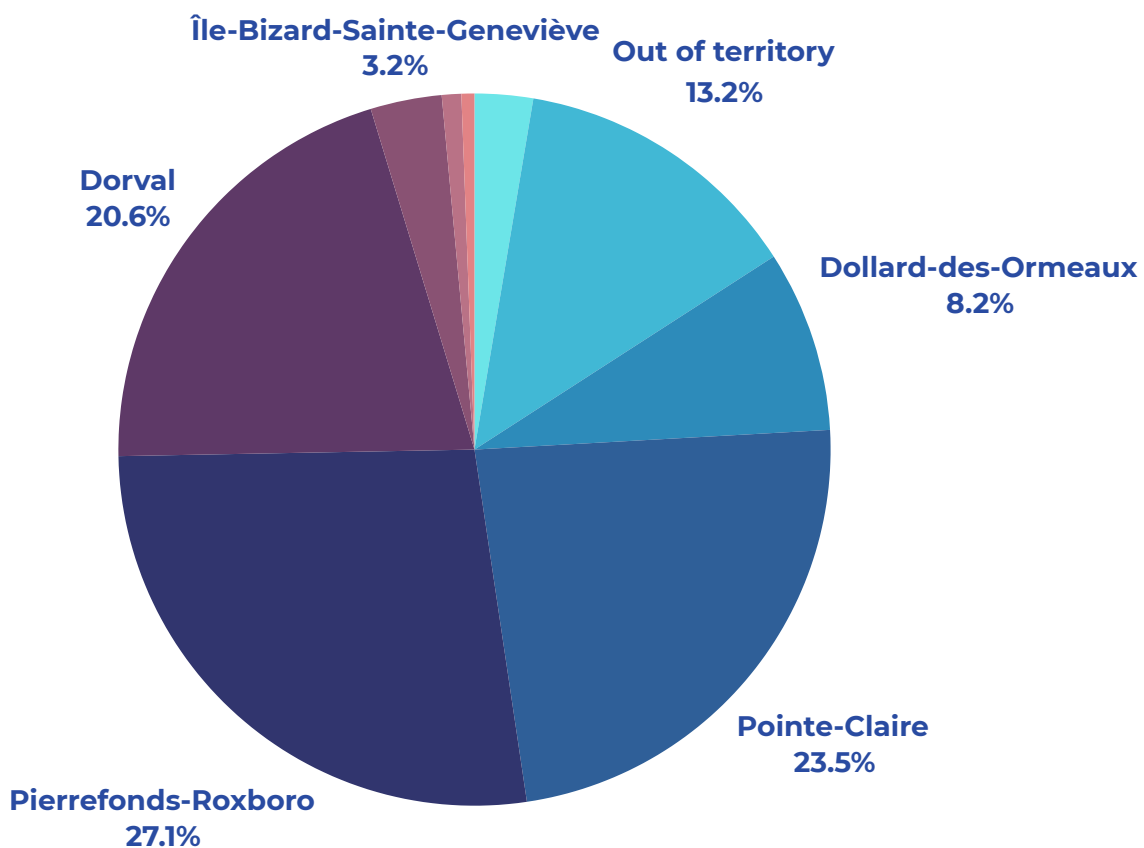
Our tenant support service assisted a total of 389 unique callers between April 1, 2023 and March 31, 2024, providing a total of 1352 interventions to these callers. Types of interventions include calls (640), emails (598), in-office meetings (42), and out-of-office meetings (72). The average number of interventions per caller was 2.98, meaning that most callers required at least two follow-up interventions in order to resolve the problem or provide an adequate referral. Additionally, we had 64 duplicate callers, meaning that 64 of the 389 tenants helped called us again, for help with a different problem. These figures highlight the impressive volume of calls and work required to keep our tenant support service running

The graph below pictures the **number of new callers and the total number of interventions** per month, highlighting two “peak” periods of demand for our tenant support line: June-August and January-March. This aligns with expectations, based on the increased demand for information and support around moving day (July 1st) and during the lease renewal period from January to March.



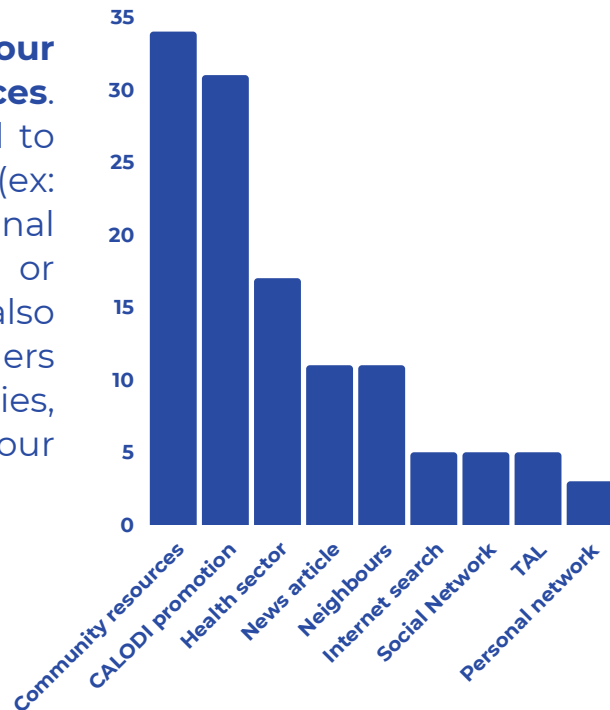
The majority of our callers hailed from either Pierrefonds-Roxboro, Pointe-Claire, or Dorval, three municipalities of the West Island with significant tenant populations. Not labeled in the below graph are Baie-d'Urfé and Beaconsfield, from which 0.9% and 0.6% of our total calls hailed, respectively. We did not receive any calls from residents of Kirkland or Senneville

Calls by municipality - % (amongst those specified)



Tenant callers found out about our services from a wide variety of sources.

Most frequently, tenants were referred to us from other community resources (ex: 211, Dorval Community Aid, educational institution, other housing committee, or other community organization). We also attracted a significant number of callers through our own promotional activities, be it site visits, flyers, door-to-door, or our rent increase workshops.



Far and away the most frequent reason for calling was rent increases. Over half of the tenants who used our tenant support service were calling primarily regarding a rent increase. Among these callers were tenants calling to learn about their rights with respect to a rent increase, to learn more about our rent increase workshops, to obtain help estimating a rent increase, to learn how to refuse a rent increase, and/or for information regarding a rent fixation hearing at the TAL.

This was followed by tenants calling about lease conditions (ex: pets, snow removal, security deposit, parking, etc.), evictions, sanitation problems, the TAL, harassment and discrimination, and repairs. We will continue to utilise valuable data from our tenant support service in order to shape and direct our priorities in other areas.

Rent Increase Workshops

Following the popularity of the information sessions on rent increases held in winter 2023, we organized a second series of information workshops on the same theme for the renewal of leases in 2024. Since the majority of tenants in Quebec receive their lease renewal notices between January and March, it was decided that these workshops would be held during this period. Workshops were offered online or in person, and an equal number of workshops in English and French were also offered in an effort to diversify our service offering.

We organized in-person workshops in Pierrefonds-Roxboro and Pointe-Claire, two municipalities with a large population of tenants. To promote these workshops, we used various strategies, including the distribution of 200 leaflets on a door-to-door tour in Pierrefonds, Dollard-des-Ormeaux and Pointe-Claire. A campaign promoting the workshops was posted on electronic bulletin boards intended for motorists in Pierrefonds, and the Pointe-Claire workshops were promoted in the Library's events calendar. We also contacted local media, and the workshops were featured in the community calendars of the Montreal Gazette and CTV and received extensive media coverage, including an article in The Suburban, an article in Montreal Gazette, two radio and television programs on CBC. Finally, we widely promoted the workshops on Facebook, both on our page and in local West Island Facebook groups. In total, our workshop posts reached 4,242 Facebook users.

The result of these promotional efforts was a series of particularly popular workshops, attracting a **total of 116 participants** who wanted to better understand their rights and possible remedies in the face of abusive increases. Here is the breakdown of participation by workshop:

- **Pierrefonds (French), January 15th : 3 participants**
- **Pointe-Claire (English), January 16th: 37 participants**
- **Zoom (English), January 26th : 24 participants**
- **Pierrefonds (English), January 29th : 11 participants**
- **Zoom (French), February 2nd : 5 participants**
- **Pointe-Claire (French), February 20th : 9 participants**
- **Zoom (English), March 4th : 20 participants**
- **Zoom (French), March 7th : 7 participants**



34 participants completed our participation survey, which allowed us to take a closer look at our participant demographics and gather feedback on the workshops. The median age of participants was 68 and more than half of participants learned about the workshop through media coverage. Various minority and at-risk groups were represented, according to participants' self-reports:



- Elderly person living on a retirement pension: 15
- Low-income household: 6
- Visible minority: 4
- Person with a disability: 5
- Member of the LGBTQ+ community: 1
- First Nations/Indigenous/Métis: 1

Feedback has been overwhelmingly positive from attendees. Among respondents, here are the percentages of people who “Agree” or “Strongly agree” with the following statements:



Information Guides

In order to develop and expand our bank of educational resources for tenants, we have created a series of information guides on housing. These guides, like the one entitled *How to prepare for your NLP hearing?*, fill a need for resources translated into English on this subject. Then, we created guides on *Formal Notices* and *Health and Safety in your accommodation*, two subjects where we observed a strong demand for assistance from tenants. Also, a guide on *Lease Renewal and Rent Increases* was created in preparation for our series of workshops on rent increases and, finally, a guide on *Evictions and Repossessions* was written.

All of our guides are available for download in English and French on our website and we have promoted these tools on our social media and in our newsletter. In addition, printed copies were made available to tenants upon request and copies of our “*Lease Renewal and Rent Increase*” guide were distributed by tenants in various buildings in Pointe-Claire.

Over the next year, we will continue to develop additional guides and resources, establishing priorities based on our observations on the ground and based on feedback received from the tenants we support.



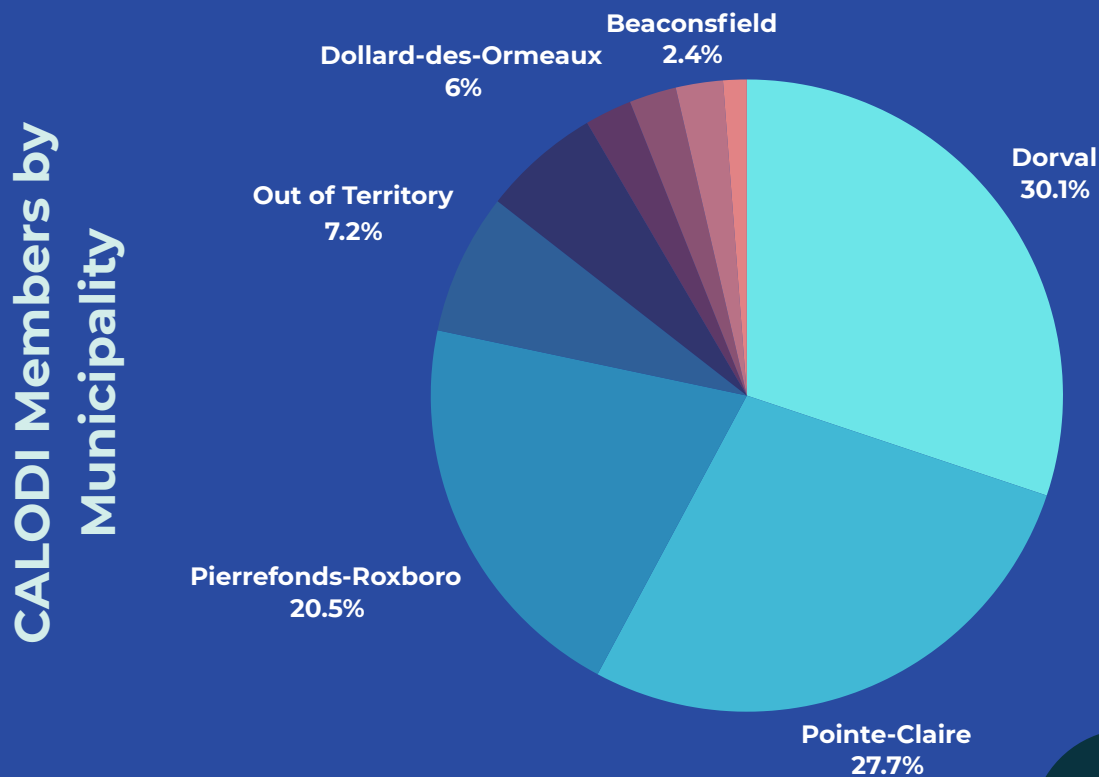
Community Life and Mobilization

Membership

Our organization today has nearly 80 active members, demonstrating the commitment and mobilization of the community around our cause. During the year, we organized two member meetings, providing a space for discussion and sharing for all those who care about housing inequalities.

We have also intensified our efforts to diversify our member base and increase our reach in the community. Awareness and recruitment campaigns have been launched, highlighting the benefits of joining our organization and participating in our fight for fair and affordable housing for all.

Most of our current members are from Dorval, Pointe-Claire and Pierrefonds-Roxboro. In the new year, we will continue our recruitment efforts across the West-Island.



Mobilization Committee

Following fruitful discussions during member meetings, the CALODI mobilization committee was set up, made up of tenant members, sympathetic members and CALODI employees. By setting up this committee, we hope to organize events and awareness activities aimed at bringing together and mobilizing the community around housing issues. This committee plays a crucial role in promoting CALODI and organizing awareness campaigns, petitions and demonstrations to put pressure on political decision-makers to better respond to the dire housing needs in our region.

Our mobilization committee currently has 10 members. The first meeting of the committee was held in March 2024 and we developed our individual and collective priorities and objectives. We also learned about the work of the mobilization committees of other housing committees to inspire us. In summer 2024, the mobilization committee will participate in collective training and then go door-to-door and promote CALODI during key community events in the West Island.

Campaign for Emergency Tenant Housing Resources

The tragic fire in Dorval in the fall of 2023 highlighted the gaps in emergency resources available to tenants in the event of a crisis in the West Island. In particular, residents of linked cities do not have access to the same emergency housing resources as residents of the City of Montreal. Faced with this situation, CALODI launched a campaign aimed at raising awareness among local and regional authorities of the importance of improving these resources. This campaign resulted in 85 signatures of support on our open letter, demonstrating the urgency and importance of the issue for our community.



We also worked closely with other local organizations to coordinate relief efforts and ensure a rapid and effective response to the needs of those affected by the crisis. This experience highlighted the crucial importance of solidarity and collaboration in the fight for decent and safe housing for all.

Tenant Associations

In tandem with our efforts to mobilize West Island tenants through education and outreach, we have been encouraging and supporting the creation of tenants' unions and tenants' associations throughout our territory. We believe that tenant organizing at all levels - building, neighborhood, city, and regional - is a necessary complement to our individual support work and popular education. There are many issues that tenants face that can only be solved by coming together as a community to support each other and push for change, and we have already seen excellent examples of this in the West Island.

Spotlight on the 30 Lakeshore Tenants' Committee

The 30 Lakeshore Tenants' Committee, spearheaded by our board member Paul Dubois, was established in February 2023, in response to mounting concerns amongst tenants, including a 5-day power-outage which left many elderly tenants stranded in the cold and without any elevator access. Since its founding, the committee has formed an executive committee, which meets monthly, and has recruited 1-2 floor representatives per floor, who coordinate with tenants on their floor and report back to the committee monthly. The tenants' committee has succeeded in getting the alarm system



for the building fixed and the generator overhauled, alongside many other "little victories." Most recently, building management announced that visitor parking would be revoked and that visitors to the building would need to pay upwards of \$20 per day to use the parking lot. With no street parking nearby and many elderly tenants in the building who are visited regularly by caretakers and family, tenants were quick to rally in opposition to this proposal. A petition started by the committee gathered 148 signatures in 4 days - for reference, there are a total of 161 units in the building. So far, building management has offered tenants 4 free visitor parking spots, but according to Paul Dubois, "we are nowhere near finished."

Aside from our work in supporting the 30 Lakeshore Tenants' Committee - which included presenting a "Tenants' Rights Crash Course" workshop to their floor representatives - we have met with tenants from 2 other buildings in Pointe-Claire about forming a tenants' association, providing training, resources, and encouragement. Our community organizer also presented on refusing a rent increase to the newly formed Delmar-Hearne Tenants' Union, organized by Montreal's Autonomous Tenants' Union (SLAM), an important ally in our efforts to organize and mobilize the West Island.

Visibility

Logo

This year we selected a distinctive logo for CALODI, following in-depth discussions within the Board of Directors. We will now have a stronger visual identity and will be easily recognized in the community. The design of this logo aims to reflect the essential elements of our mission and goals: housing, support and collective agency. A series of vibrant colors were selected to draw attention to the logo and give us a wide repertoire of colors to integrate into our visual identity.



Website



Comité d'action des locataires
de l'Ouest-de-l'Île

Contact Us Français

About Us Our Services Resources Events Take Action ▾ 🔍



Thanks to funding from DATAide, a Centrade funding program, we began the creation of our organization's website.

The formatting of this page offers a preview of what the new website will look like.

We will soon be unveiling the results of these efforts, but in the meantime, interested parties can consult our temporary site, hosted on the TQSOI's website.

The site, tqsoi.org/witac, has generated over 1000 views to date and we hope to capitalize on this momentum when we go live with our new website.



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Media Coverage

The visibility of CALODI has increased thanks to our communication and promotion efforts. Our community organizer worked tirelessly to gain wider media coverage and we saw several articles published in local newspapers. We find that media coverage is a great way to promote CALODI services, campaigns and events, for example our workshops on rent increases.

Throughout our interviews with the media, we wanted to highlight two key points, with the aim of raising awareness of the issues and needs of tenants in the West Island:

1. There is a significant tenant population in the West Island, contrary to the image that many people have of the area as a wealthy suburb and,
2. The situation of tenants on the West Island is comparable to that of the rest of the island of Montreal, particularly in terms of affordable housing.

We will continue to build relationships with media and use their platforms to promote CALODI services and events. Over the next year, we also plan to reach out to French-speaking media in order to better reach the French-speaking population of the West Island.



We made the headlines...

CBC, October 18, 2023: “In Montreal's West Island, tenants say landlord is squeezing them out”

Montreal Gazette, November 23, 2024: “West Island advocacy groups spark debate on emergency housing in demerged cities”

The Suburban, November 29, 2023: “WI tenant advocates appeal for affordable housing”

CTV News, December 21, 2023: “A lot of neglect’: Tenants’ group busts misconceptions about housing in the West Island”

The Suburban, January 10, 2024, page. A6: “West Island tenant action committee launches workshops on rights”

Montreal Gazette, January 11, 2024: “West Island tenants can attend workshops on how to handle rental hikes”

CBC Daybreak with Sean Henry, January 17, 2024: “Workshops for tenants in the West Island”

CBC Let’s Go with Sabrina Marandola, March 4, 2024: “Know your rights surrounding rent increases”

Communications



CALODI has accounts on two social networks: Facebook and LinkedIn. Since the creation of our Facebook page in July 2023, our posts have reached over 8,800 Facebook users in total. Our strategy for Facebook has been to post 1-2 times per week with eye-catching graphics, as well as sharing relevant posts from other housing committees and the RCLALQ with our subscribers. To promote services and events and increase visibility of our page, we posted messages in relevant Facebook groups such as "West Island Community" and "Arnold Bennett Housing Hotline". We would like to particularly thank our supporter member, Rachelle Cournoyer, who shared almost every one of our posts in her "Citizens for a Better Dorval" group, an essential information sharing group for Dorval residents. Equally important, we also took care to answer several questions and correct misinformation regarding housing and tenants' rights in various Facebook groups in the West Island.

In addition, we send a newsletter to our members, either on a monthly or bi-monthly basis, depending on the capacity of our staff and the volume of information we had to share. The newsletter is a way to communicate organizational updates, information on upcoming meetings, accomplishments, relevant housing news, resources and engagement opportunities to our members. We have received very positive feedback on our newsletter and will continue to send it regularly to our members and interested parties.

Finally, in April 2024, we began the process of developing a communications plan with the support of the St-Pierre Center. This process has been constructive so far, allowing us to reflect on our needs, goals and priorities as a new community organization seeking to reach the public in an effective and targeted way. We look forward to continuing this work over the coming months and promoting CALODI as much as possible!

Funding and Partnerships

Funding

CALODI is in a stable financial situation for the coming year thanks to funding from our donors, without whom it would be impossible for us to fulfill our mission. Thank you to Centraide of Greater Montreal which, in addition to our regular funding, provided us with additional funding to help us get through this first year of operation. Thanks also to the Community Housing Transformation Center for the initial three-year funding for the CALODI creation project, which ended this year.



Centraide
du Grand Montréal



Community Housing
Transformation Centre
Centre de transformation
du logement communautaire

Partenariats communautaires

During our first year of operation, CALODI established partnerships with various community organizations to expand the reach of our services and provide training to other community workers on issues related to housing and tenants' rights.

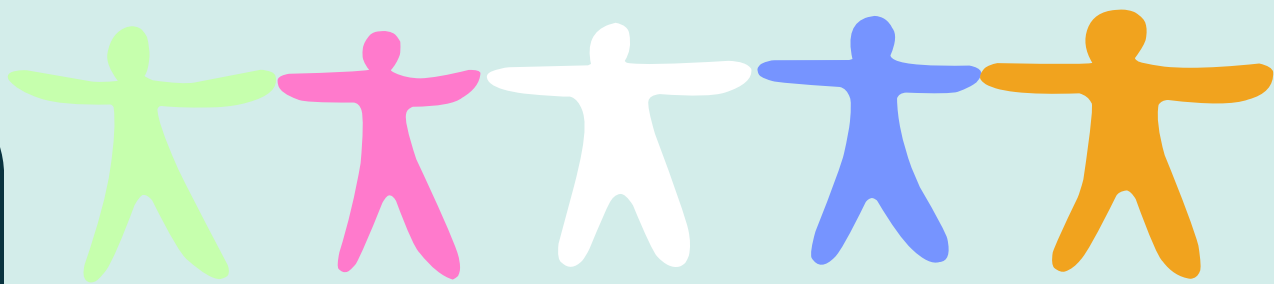
In February 2024, we conducted training with Dorval Community Assistance, a service offered by the city of Dorval to support citizens. The objectives of the training were to provide the information and resources necessary to handle urgent requests from tenants using their service, to improve overall knowledge of tenant rights in the West Island and to deepen the partnership between CALODI and Community Assistance in order to better serve Dorval tenants. The training was a success and will serve as a model for future partnerships.

We also collaborated with the Table de Quartier du Nord de l'Ouest-de-l'Île de Montréal (TQNOIM) to organize two days of open consultations for tenants in their offices. The goal of this initiative is to bring our in-person services closer to tenants in the northern West Island.

We were also contacted by the Jeanne-Sauvé Adult Education Center to offer consultations to their students, many of whom are immigrants to Quebec. The consultation day, held in April 2024 in Dorval, was a great success, allowing us to speak to several students and present our organization and our services to a group of students learning French. We look forward to continuing to develop this partnership, which allows us to reach and promote our support services to particularly vulnerable tenant groups such as first-time tenants and recent immigrants.

Additionally, we have strengthened our community partnerships by working together with other organizations to maximize our impact and to offer more comprehensive solutions to the challenges faced by tenants.

We have also increased our outreach and advocacy efforts, participating in community events and information sessions to educate the public about housing issues in our region. These activities have helped strengthen our position as a credible and influential voice in the housing debate.



Acknowledgements

We would like to express our gratitude to all those who contributed to the success of CALODI this year. Together, we continue our fight for fair and affordable housing in the West Island.

Borough of Pierrefonds-Roxboro Borough

Centraide of Greater Montreal

Centre d'éducation des adultes Jeanne-Sauvé

Citizens for a Better Dorval

City of Pointe-Claire

CIUSSS de l'Ouest-de-l'Île-de-Montréal

Comité d'action de Parc-Extension

Comité logement du Plateau Mont-Royal

Comité logement Rive-Sud

Community Housing Transformation Centre

Deputy of Marquette

Deputy of Lac-Saint-Louis

Dorval Community Aid

Montreal's Autonomous Tenants' Union

RCLALQ

Réal Brais

Table de Quartier Sud de l'Ouest-de-l'Île

Table de Quartier du Nord de l'Ouest-de-l'Île de Montréal

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